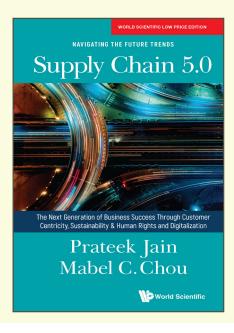




Supply Chain 5.0

The Next Generation of Business Success Through Customer Centricity, Sustainability & Human Rights and Digitalization



By **Prateek Jain**

(EvolveWithUsNow, Singapore)

Mabel C. Chou

(National University of Singapore, Singapore)

ISBN 9798886130751

Extent 296pp

Binding Paperback

Year 2024

Price Rs. 1995

ABOUT THE BOOK

"Supply Chain 5.0: The Next Generation of Business Success through Customer Centricity, Sustainability & Human Rights and Digitalization" unveils a transformative era in supply chain management, presenting a groundbreaking business model that integrates three pivotal elements: Customer Centricity, Sustainability & Human Rights, and the interplay of Advanced Digitalization. This insightful book guides businesses through the evolving landscape, showcasing how they can synchronize these elements to revolutionize their operations and unlock unparalleled value, ensuring future success. As consumer expectations shift and the world demands responsible practices, embracing the new generation of Supply Chain isn't just an option — it's the only way for organizations to thrive and shape a profitable and sustainable future.

READERSHIP

Supply chain professionals, consultation companies, business leaders, CEOs, supply chain leaders, policy makers, government institutions; confederations of industries, supply chain organizations, logistics providers, technology companies related to supply chain, supply chain solution providers, supply chain software industry universities, business schools, students.

CONTENTS

- About the Book
- Preface
- Introduction
- The Path to Supply Chain Excellence: Embracing the Customer-Centric Paradigm:
 - Embracing a Customer-Centric Approach: How Supply Chains Can Evolve
- Navigating the Ethical Landscape Beyond Profit:

- Making Sustainability and Human Rights Hygiene Factors in the Supply Chain
- Revolutionizing Supply Chains: Advanced Digitalization:
 - Advanced Digitalization The 3rd Critical Element of Supply Chain 5.0:
 - Digitalization of Procurement: Strategies to Optimize Business
 - A Major Shift: AI and Blockchain Redefine the Supply Chain
 - Metaverse An Emerging Concept and Technology in Supply Chain Management
 - Innovating the Health System: A Look into the Future of Healthcare Supply Chains
 - Cold Supply Chain The Future of Logistics and Supply Chain
 - Harnessing the Power of Resilience to Create an Agile Supply Chain
 - Digital Defense: Protecting Supply Chains in the Cyber Age
- Afterword
- Index
- About the Authors

ABOUT THE AUTHORS

Prateek Jain is a highly experienced consultant with over 25 years in the business world. He has a strong track record of success at companies such as GSK and Unilever, where he served as a brand builder, supply chain expert, and contract manufacturer. As one of the few Master Trainers for Lean Six Sigma at GSK, Prateek has delivered numerous business improvement projects and coached and certified numerous Master Black Belts and Black Belts in Lean Sigma.

Prateek has also made significant contributions to supply chain management, co-designing the Core Commercial Cycle which serves as the foundation for management reviews at multiple companies via S&OP, and developing methods such as "Flexible Repeat Schedules" to optimize production operations and reduce costs.

Prateek is experienced in guiding any company looking to improve its operations and reach next stage of growth. He brings a wealth of experience and knowledge in commercial and supply chain nuances and has a strong background in the pharmaceutical and FMCG industries.

To know more about Prateek's works, please visit on www.evolvewithusnow.com.

Dr Mabel C Chou is Associate Professor at the Department of Analytics and Operations at National University of Singapore (NUS) Business School and the Institute of Operations Research and Analytics (IORA) at NUS. She received the BSc degree in Mathematics from National Taiwan University, and MSc degree in Mathematics and PhD degree in Industrial Engineering and Management Sciences from Northwestern University, USA. She was awarded Department Outstanding Educator Award (NUS) in 2006, and Faculty Outstanding Educator Award (NUS) in 2012.

For orders and enquiries, please contact us:



FEELBOOKS PVT. LTD.

www.feelbooks.in

DELHI 4381/4 Ansari Road, Daryaganj, New Delhi 110002

Tel: +91-11-47472630 Email: orders@feelbooks.in

BENGALURU C-22, Brigade MM, KR Road, Jayanagar 7th Block, Bengaluru 560070

Tel: +91-80-26762129 Email: bangalore@feelbooks.in

MUMBAI • CHENNAI • KOLKATA • HYDERABAD





